Help Your Child Support Professional Help You

You can help us keep your case information current and your child support order accurate. Contact your local child support agency if:

- Change of address or telephone number
- Change of your child’s custody or visitation
- Changes in employment (e.g. layoff, termination, new job, etc.)
- Changes in other income (e.g. new income or a new relationship and children you are supporting, pending worker’s compensation payouts, disability income, etc.)
- Significant changes in your child’s needs (e.g. significant medical bills, day care costs, etc.)
- New court order for child support or health coverage
- New or lapsed health insurance coverage
- New cash or medical aid status
- Incarceration, disability, drug/alcohol, or mental health rehabilitation

When Circumstances Change.....

In **Fresno County**, a mother moved and did not notify the child support agency of her new address. They received a $10,000 payment and the caseworker contacted her employer by phone and fax to get her new address. The employer was reluctant to verify that the mother worked there, but after the caseworker told the employee that she had “good news to share”, the employer allowed the caseworker to speak with the mother who gladly provided her new address.

In **Riverside County**, a father filed a motion with the court to modify his child support order. He was hopeful that his current order of $1,600 per month would be reduced to $600 per month. He had a second family and additional minor children to support. The custodial parent appeared in court and agreed to reduce the monthly payment to $400. She stated that since her children were now grown, she could manage with less money. The mother had been returning half of her monthly payments to the father to care for his young children since she felt he needed the money more than she did.