

# FAQ: PROPERTY TAX INFORMATION RELATED TO CORONAVIRUS COVID-19

## **Can the Tax Collector or the County postpone the April 10, 2020 deadline?**

**Answer:** No. The Tax Collector and the County do not have the authority under California law to extend or postpone the second installment property tax deadline of April 10, 2020.

## **County buildings are closed to the public, what are my payment options?**

**Answer:** Although we are not currently accepting in-person payments at our office, taxpayers can [Pay Your Property Taxes Online](#) by mail or by dropping your payment in our drop box located at the front of our building located at 463 2<sup>nd</sup> Street, Yuba City.

## **Can I request a penalty cancellation if I am unable to make a timely payment due to COVID-19?**

**Answer:** For those who are directly impacted by the coronavirus (COVID-19) and are unable to pay on time, they may file a [Request for Penalty Cancellation](#) after the April 10<sup>th</sup> due date. All such requests will be reviewed on a case-by-case basis after April 10<sup>th</sup>. This will require documentation of how the taxpayer was impacted by the virus causing their inability to pay their taxes by April 10<sup>th</sup> (e.g. hospitalization, etc.). Request will be approved as allowed by law. [See Executive Order N-61-20](#)

We encourage all property owners who can pay their taxes on time to do so. This revenue helps local government to continue providing vital services such as public health and emergency response that the public relies on, especially in times like these.

## **Will property tax amounts be reduced due to economic impact of COVID-19?**

**Answer:** There are no legal provisions which authorize the Tax Collector or the County to make reductions to the current bill.

## **I mailed in my property tax payment; however, your system is not showing my taxes as paid. What should I do?**

**Answer:** Processing times for mailed payments may be delayed due to lower staffing levels related to the current public health concerns. We will process all mailed payments as soon as possible.

## **If using the U.S. Postal Service (USPS) or courier services (FedEx, UPS, etc.) to deliver my property tax payment, and County Buildings are closed, how will my payment be received?**

**Answer:** As of this date, we are continuing to receive mail from the USPS and courier services as mail and parcel services are currently considered essential services.